

# Customer Support Guide for Practical Training



Austrian Airlines Training Center  
Technical training, 3<sup>rd</sup> Floor  
Vienna International Airport  
A-1300, Austria  
<http://www.austriantraining.com>

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## 1. Our Facilities

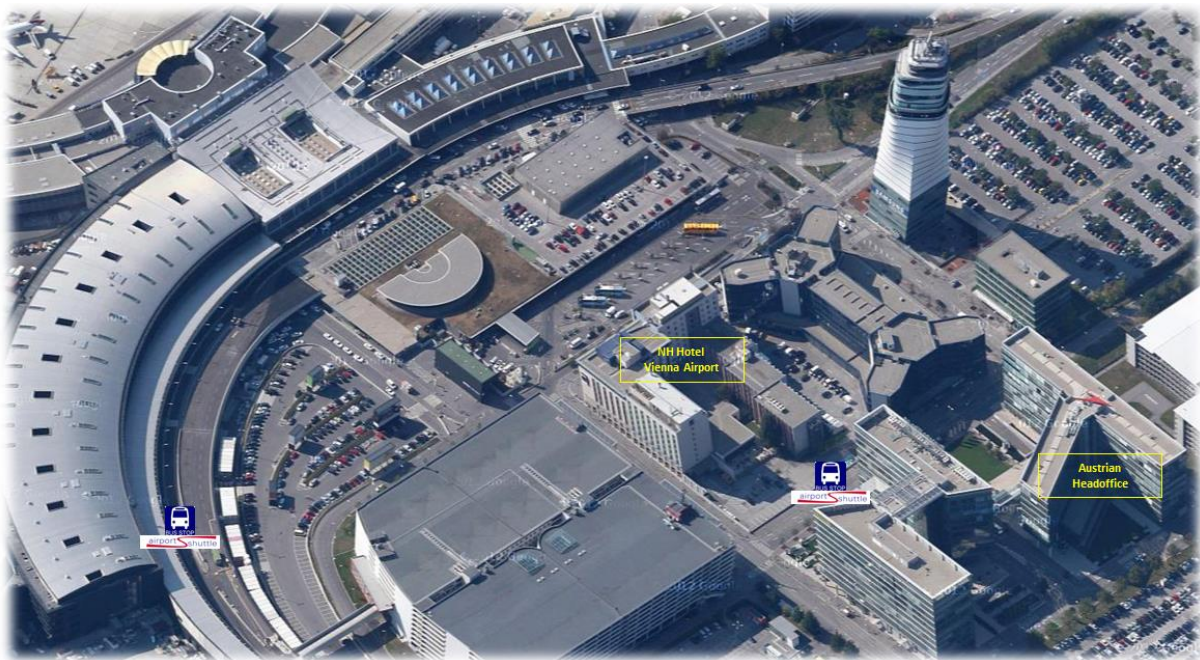
„State of the art“ Maintenance and Repair Organisation (MRO) at Vienna International Airport



## 2. Location of Austrian TECHNIK and Shuttle transport from/to Airport



You can take the Airport shuttle to get to the Austrian Technical Base. You will find bus stop outside the arrival hall of Check-in 3 (take the exit near the Mc Donald's Restaurant) or next to the Austrian Airlines Head Office (Office Park 1, behind the NH-hotel). Buses are operating from 5:30 to 23:30 every 30 minutes. The journey takes approx. 7 minutes.



Meeting at the first day is the bus stop of the "Airport Shuttle" (Bus Stop Number 1) at Terminal Number 3 (Star Alliance Arrival / Departure).

Please have a valid document (passport, ...) with you to show your identity.

Your practical trainer will meet you there and get with you a temporary visitor permit to enter the Austrian Technik Building.

### 3. Transportation by public transport Airport <> Vienna

For the use of public transport in the City of Vienna you can use buses, tramways or the subway. For details please visit the website of the "Wiener Linien".

<http://www.wienerlinien.at/eportal/ep/home.do?tabId=0>

To get to the airport there are three different connections:



- **CITY AIRPORT TRAIN**

The train is going nonstop from station Landstrasse / Wien Mitte to the airport, which takes you 16 minutes. For more information please visit:

<http://www.cityairporttrain.com/default.aspx?lang=en-US>



- **HIGH SPEED RAILWAY**

The high speed railway ("Schnellbahn") departs Vienna from station Rennweg. Follow the signs to railway no. S7 directions Vienna Airport or Wolfsthal. The railway operates from 4:59 to 23:29 every 30 minutes. The journey takes approx. 22 minutes.

<http://www.schnellbahn-wien.at/english/index.htm>



- **VIENNA AIRPORT LINES**

There are buses leaving Vienna from station Schwedenplatz/Morzinplatz, Donauzentrum/Austria Trend Hotel Wagramer Strasse, Westbahnhof and Meidling. The journey takes about 20 - 45 minutes. You will find more information here:

[http://www.postbus.at/de/Flughafenbus/Vienna\\_AirportLines](http://www.postbus.at/de/Flughafenbus/Vienna_AirportLines)

## 4. Accommodations

### **Hotel**

NH Vienna Airport \*\*\*\*\*  
 Location: Vienna International Airport  
 Distance from airport: 0,1 km  
 Hotelstraße 1-3  
 A-1300 Wien-Airport  
 Phone: (+43 1) 70 15 10  
<http://www.nh-hotels.com>  
[nhviennaairport@nh-hotels.com](mailto:nhviennaairport@nh-hotels.com)

### **Appartement**

MyPlace - Vorlaufstrasse  
 Location: Vienna City Center  
 Vorlaufstrasse 3  
 A-1010 Vienna  
<http://www.my-place.at>  
[reservations@my-place.at](mailto:reservations@my-place.at)

### **Pension**

Airporthotel Vienna \*\*\*  
 Airport distance: 4 km  
 Center distance: 17 km  
 Marco-Polo-Strasse 1  
 A-2401 Fischamend  
 Phone: (+43) 2232 77701  
<http://www.airporthotelvienna.at>  
[office@airporthotelvienna.at](mailto:office@airporthotelvienna.at)

MyPlace – Rossauer Lände  
 Location: Vienna City  
 Rossauer Lände 23  
 A-1090 Vienna  
<http://www.my-place.at>  
[reservation@my-place.at](mailto:reservation@my-place.at)

## 5. Your outfit for the practical training

Please use following clothes during the practical training:

- your own workwear
- safety vest
- safety boots with steel caps (recommended)

## 6. Contact

Are you interested in our offers? Please do not hesitate to contact our customer support – you are very welcome!

CUSTOMER SUPPORT	TEAMLEADER PRACTICAL TRAINER
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